

QC tools and improvement methodologies

Topics covered

- 7 QC tools (Check sheets, stratification, pareto diagram, cause and effect diagram, scatter diagram, histogram, control chart)
- 5 why analysis
- Brainstorming
- 8D
- PDCA.
- Introduction to Six Sigma, Lean, TQM, Theory of constraints
- Total employee involvement activities (small group activities, employee suggestion scheme)